



## BUSINESS AND FINANCIAL AFFAIRS

### SCOT ASSESSMENT AT-A-GLANCE

STRENGTHS	OPPORTUNITIES
<p>Professional, collaborative, supportive and competent staff</p> <p>Excellent employee and labor relations</p> <p>Excellent external relations</p> <p>Committed to ingenuity, innovation and continuous improvement</p> <p>Positive University financial indicators</p> <p>Beautiful well-functioning campus</p> <p>Committed to diversity and sustainability</p> <p>Committed to campus health and safety</p> <p>Active promotion of employee wellness, development and engagement</p> <p>Strong administrative systems</p> <p>Supportive University administration</p> <p>Committed to providing the best service possible</p>	<p>Improving and developing administrative systems and business practices</p> <p>Expanding collaboration and partnerships with both external parties (including individuals and entities) and University stakeholders (including faculty, staff and students)</p> <p>Expanding the pursuit of multiple funding sources to support the facilities development plan</p> <p>Assisting in the waterfront and other facility development</p> <p>Developing sustainability initiatives and seeking campus support for them</p> <p>Enhancing the use of benchmark data and feedback to measure service delivery and customer satisfaction</p>
CHALLENGES	THREATS
<p>Effectively communicating division information to the campus community</p> <p>Analyzing and updating business practices</p> <p>Efficiently using existing and leveraging new technology</p> <p>Strengthening the workforce</p> <p>Establishing and maintaining a living long-term, cross-divisional consolidated facilities development plan for the campus (<i>not just updated every two years</i>)</p> <p>Maintaining facilities and equipment</p> <p>Addressing parking needs, campus transportation and access issues</p> <p>Maintaining a comprehensive and thorough emergency management program</p> <p>Competing needs for limited resources</p> <p>Developing effective training programs</p>	<p>Declining state appropriations</p> <p>Federal, state and local government regulations and requirements, and unfunded mandates</p> <p>Recruitment, retention and workforce morale is threatened by compensation challenges and availability of candidates</p> <p>Increasing number of emergency incidents across the nation and rising expectations for appropriate planning and response</p> <p>State administrative department restructuring and turnover</p>